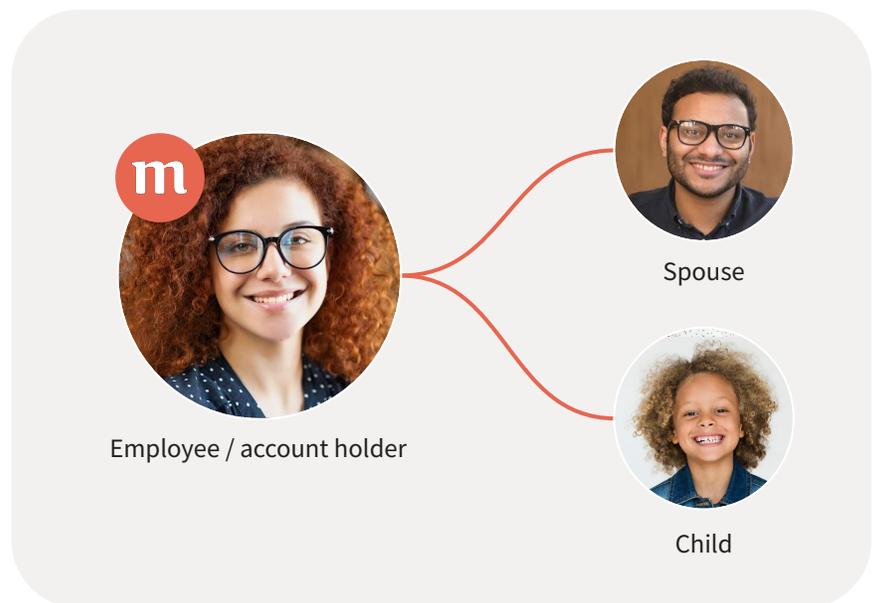


maple

Introducing our new family coverage sharing features

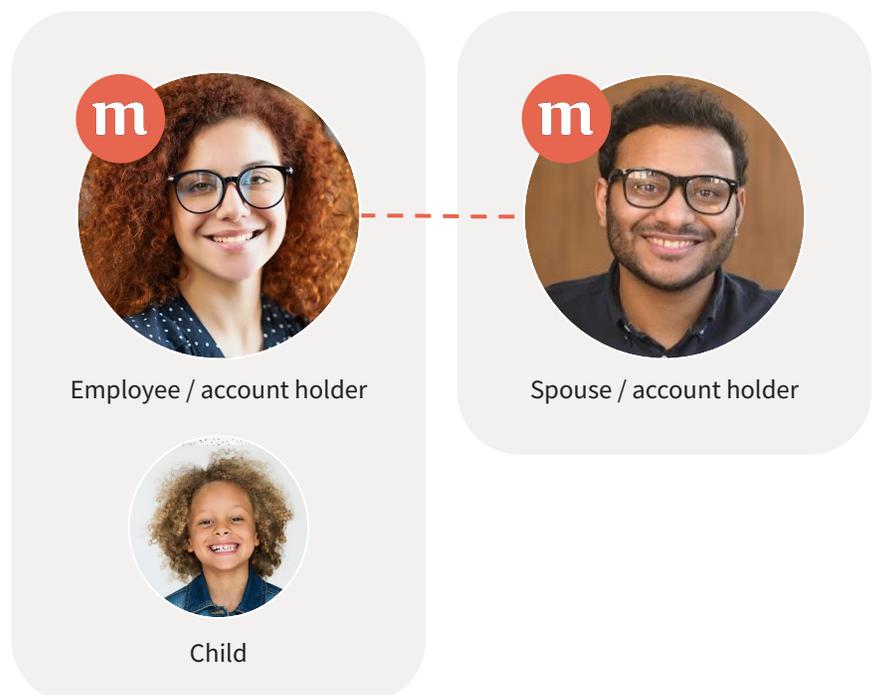
Before, all family members would access care from one shared Maple account



Now, family members 18+ can have their own Maple accounts and share the same coverage

With their own account, adult family members can:

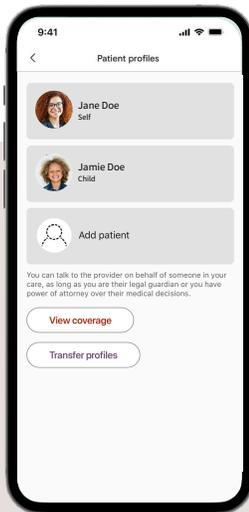
- ✓ Log in with their secure credentials
- ✓ Initiate their own consultations
- ✓ Manage their health records independently



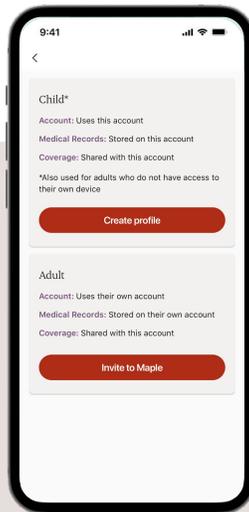
How it works

Share your virtual care coverage with an adult dependent (18+)

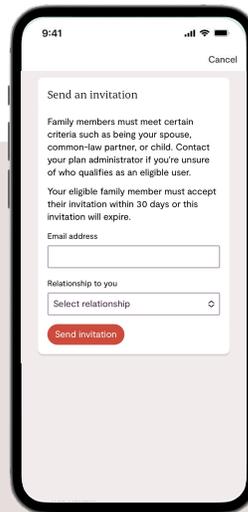
1. Click “Patient profiles” and select “Add patient”



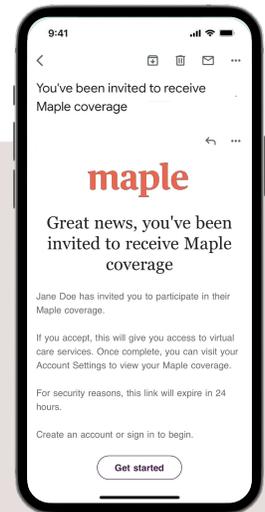
2. Select “Adult” as the patient type



3. Enter their email address and relationship to you

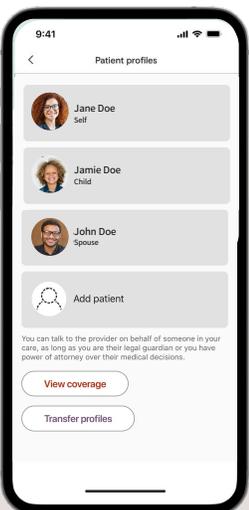


4. Your family member will follow instructions to set up their new account

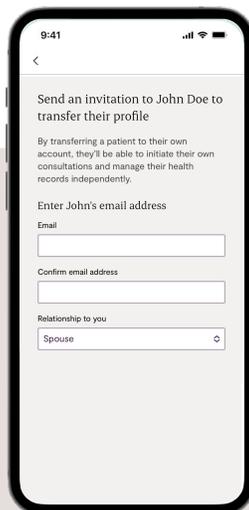


Transfer an existing patient (18+) to their own account

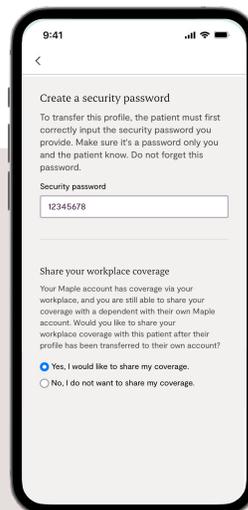
1. Click “Patient profiles” and select “Transfer profiles”



2. Enter their email address and relationship to you



3. Enter a security password and share it with your dependent



4. Your family member will follow instructions to set up their new account, transferring their medical history

