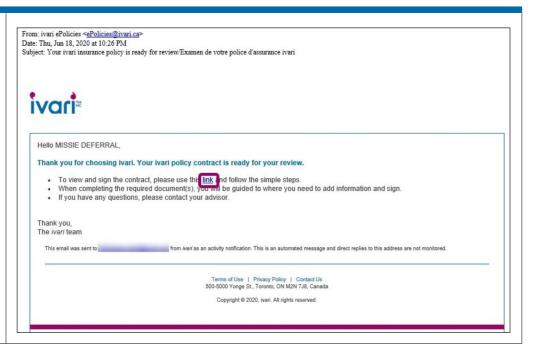


Client review and signing of policy contract - Owner

This job aid will help you guide your clients through the review and signing process as the policy owner. Once you have released the contract to your clients, they will receive an email from *ivari* (ePolicies@ivari.ca). (Note: Please do not share this job aid with your clients.)

If the owner and insured are the same, they would only need to follow these steps once. For prosperity Simplified Issue and Guaranteed Issue policies, the owner and the insured are the same and no additional signatures are required.

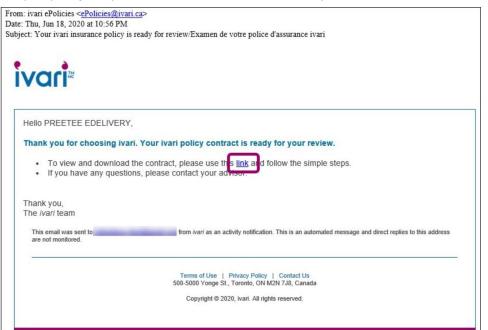
Upon receipt of the email from *ivari*, the client must click the link to proceed to the security confirmation process.





Upon receipt of the email from *ivari*, the client must click the link to proceed to the security confirmation process.

For prosperity Simplified Issue and Guaranteed Issue policies:



A new webpage will open. The client must click the "TEXT ME AT..." link to receive a security code.

The client should be near the device receiving the security code as the code will only be available for 6 minutes.

For your security, you will receive a one-time passcode which will be valid for 6 minutes. Select the link below to receive the code. TEXT ME AT ******1754 Guestions? Call 1-800-646-1481 (Mon to Fri, 8:00 a.m.- 6:00 p.m. ET) Terms of Use | Privacy Policy Copyright © 2020, ivari. All rights reserved.

A new screen will appear. The client must enter the code from the text and click **SUBMIT**.

If they make a mistake, they can click **Start again** to receive a new code.

Note: The client has a maximum of 5 tries to enter the passcode correctly. After that, they must wait 5 minutes before they can request a new code.



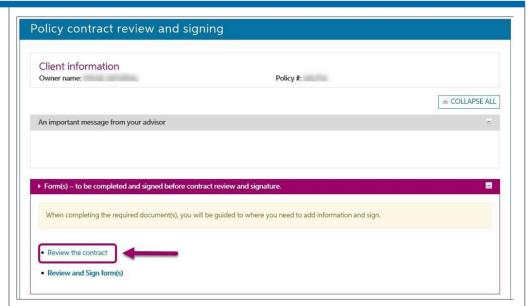


This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

The client will then be taken to the **Policy contract review and signing** page.

Here they can review any messages that you have entered.

Before moving on, the client should click on *Review the* contract to read through their contract.



There may be additional forms that require review and/ or signature from the policy owner.

The client will need to click on the Review and Sign form(s) link.

The client must complete and sign all of the required form(s) before they are able to sign the policy contract.



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

At the top of the page, a message bar will appear.

The client should check the box beside "I agree to use electronic records and signatures" and then click **CONTINUE**.





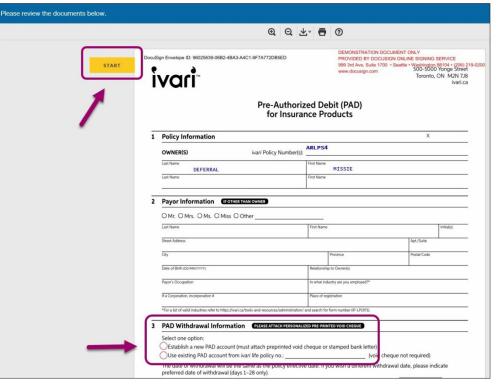
This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

When the client is ready to start the signing process, they must click the **START** button.

That will take them to the first spot in the document that needs to be signed.

Certain sections of the form(s) will be auto-populated.

Mandatory sections to be completed will be indicated in red.



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

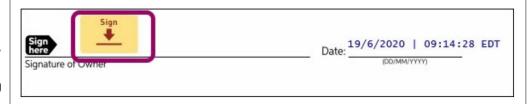
If additional documents such as a pre-printed void cheque are required, the client must click on the paperclip icon to attach it.

PAD Withdrawal Information PLEASE ATTACH PERSONALIZED PRE-PRINTED VOID CHEQUE	
Select one option:	
 Establish a new PAD account (must attach preprinted void cheque 	or stamped bank letter)
Use existing PAD account from ivari life policy no.:	(void cheque not required)
The date of withdrawal will be the same as the policy effective date. preferred date of withdrawal (days 1–28 only).	If you wish a different withdrawal date, please indicate
Effective Date – Begins on (1st to 28th of month): (DD/MM/YYYY)	Total Amount \$
For universal life policies, if you select a withdrawal date that is af date to match the policy date.	ter your policy date, we will automatically set the with
If the PAD date falls on a non-business day or statutory holiday, the	PAD will be drawn on the next business day.
Frequency: Monthly Quarterly Semi-annually Ann	ually †may not be available on all plans



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

The client must click on the **Sign** button to start the signing process.



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

Using their mouse, stylus or finger, the client must draw their signature in the box.

The signature must be inside the box and must meet a minimum length requirement to be accepted by the system.

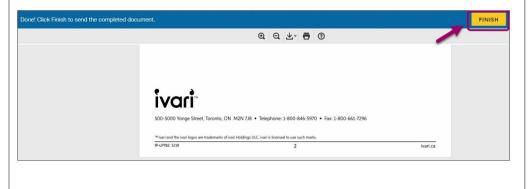
Once satisfied, the client should click **ADOPT AND SIGN**

They will automatically be taken to the next spot in the document that requires signing.

This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

Once all sections have been completed, document(s) attached and signatures applied, a message will appear at the top left-hand side of the screen indicating that the process is complete. The client should click **FINISH**.







This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

A confirmation page will appear.

The client can now proceed to the signing of the policy contract by clicking on **Contract**.

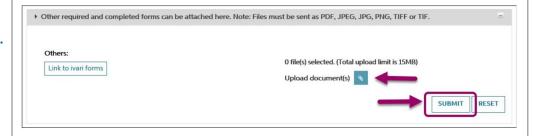
It will take a few seconds for the *Review and sign your* policy contract link to be activated.

Thank you for signing the forms • Please continue to sign the contract. Thank you, ivari Questions? Call 1-800-646-1481 (Mon to Fri, 8:00 a.m.- 6:00 p.m. ET) Terms of Use | Privacy Policy Copyright © 2020, ivari All rights reserved.

This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

This will bring the client back to the **Policy contract review and signing** page.

If the client has completed and signed any other required forms, they can use the paperclip icon to upload those forms here, and then click **SUBMIT**.



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

Any other documents or forms that you have uploaded for the client to review or complete will be available under the **Other documents – for your review and download** section.

The Leave at Home Package will always be included.

Other documents - for your review and download.

 Leave at Home Package.pdf



Next they should click the **Review and sign your policy contract** link.

Pour policy contract - for your review, signature and download.

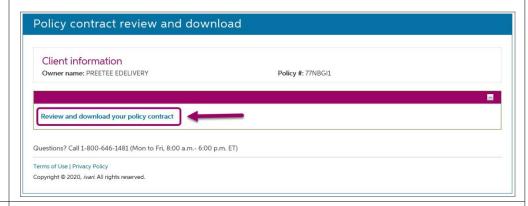
Review and sign your policy contract

Questions? Call 1-800-646-1481 (Mon to Fri, 8:00 a.m.- 6:00 p.m. ET)

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For prosperity Simplified Issue and Guaranteed Issue policies, no signatures are required. The owner must simply click on the Review and download your policy contract link.

For prosperity Simplified Issue and Guaranteed Issue policies:



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

At the top of the page, a message bar will appear. The client should check the box beside "I agree to use electronic records and signatures" and then click **CONTINUE**.

Note: Each page of the policy contract should be carefully reviewed by the client before they sign the Delivery Receipt and amendments, if any.

This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

When the client is ready to start the signing process, they must click the **START** button.

That will take them to the first spot in the document that needs to be signed.







This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

The client should click in the *Signed at* field to enter the city and province that the contract is being signed in.

The date and time field will auto-populate when the first owner has opened this document.

This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

The client must click on the **Sign** button to start the signing process as the owner.



The Policy was delivered to me/us by: My advisor personally Mail/Courier Other: | Signed at | Toronto, Ontario| | Ontari

This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

Using their mouse, stylus or finger, the client must draw their signature in the box.

The signature must be inside the box and must meet a minimum length requirement to be accepted by the system.

Once satisfied, the client should click **ADOPT AND SIGN**.

They will automatically be taken to the next spot in the document that requires signing.





This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

Once all signatures have been applied, a message will appear at the top left-hand side of the screen indicating that the process is complete. The client should click **FINISH**.



This section does not apply to prosperity Simplified Issue and Guaranteed Issue policies.

A confirmation page will appear.

Your signing process is now complete. Thank you for choosing *ivari*. You can logout now. Your *ivari* insurance contract is now available for download.

Thank you,

ivari

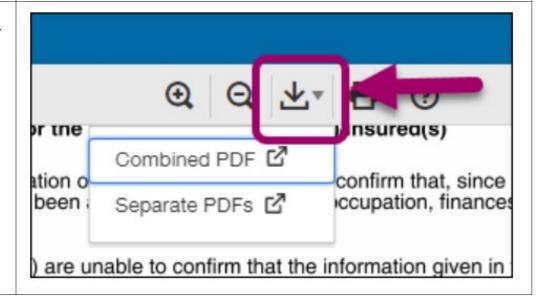
Questions? Call 1-800-646-1481 (Mon to Fri, 8:00 a.m.- 6:00 p.m. ET)

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The policy owner must download and save the policy contract to accept delivery before logging out.

As the advisor, it is your responsibility to ensure that the client(s) has successfully downloaded their contract.



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