



Policy delivery requirements – On webcappow!

What's happening?

1. eNotifications for outstanding requirements

Late last year, **we let you know** that you will receive eNotifications for any outstanding underwriting or delivery requirements. In addition to being able to respond directly within webcappow, you can now upload Underwriting questionnaires and New Business delivery documents.

Heads up! – As of May 28, for most outstanding requirements and courtesy notifications, eNotifications will replace the emails you receive from your Case Coordinator. However, if the outstanding requirement is needed to setup the policy, you will receive an email.



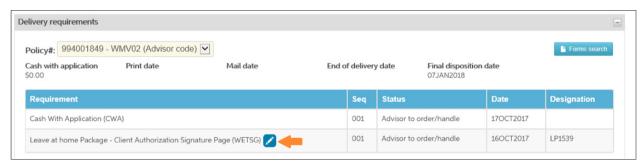
2. NEW! File uploads

You can now upload a file directly through the client page for Underwriting and New Business on webcappow. This includes Underwriting questionnaires and New Business policy delivery requirements.

If something needs your attention, you'll see an alert on the Life New Business page. Just click on the client number and upload!











3. Benefit – Even faster turnaround!

Why should you use this feature? Documents uploaded through webcappow go straight to Underwriting and New Business for processing!

Make sure you're registered on ivari.ca to receive these eNotifications

Once you've registered, you can go to your profile and customize your account.

As part of the registration you will automatically receive the notification by email but you can change this to text message or select both options.

4. Looking for questionnaires and paramedicals in the policy contracts?

You might notice that questionnaires, paramedicals and telephone interview documents are no longer printed with the contract. This information is still available upon client request.

Questions?

For technical support 1-800-646-1481

For other questions 1-866-WFG-ROCKS (934-7625) or wfgrocks@ivari.ca

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